

 BMS POLICIES The Management System 404 - Quality Management	MANAGEMENT & ADMINISTRATION PL404-1000 Quality Policy	Page: 1 of 1 Issue: 2.3 Date: Sept 2009
---	--	---

KLINGER supplies a range of sealing and fluid control solutions to the targeted markets in the Asia Pacific Region.



QUALITY POLICY

Our Commitment: To meet or exceed customer expectations

Our Strategy:

- Foster a team environment at Klinger where everyone understands the customers' expectations and the company's values and objectives through communication and training
- Encourage innovation and new ideas
- Conduct regular internal audits of our BMS to ensure continuous improvement strategies are implemented and measured against
- Ensure every member of the Klinger team takes accountability and responsibility for safety as a condition of their employment
- Develop and maintain a Business Management System ("BMS") that allows us to meet or exceed standards outlined in ISO 9001:2008
- Ensure our policy remains appropriate to the business and is reviewed on a regular basis and at least annually

Jonathan Lyons
MANAGING DIRECTOR

Jan 2011